



QUALITY POLICY STATEMENT

Kaimosi Friends University is a public-spirited institution that was established in 2014 to make distinctive contributions to the society in education and training, research and innovation. The University was chartered on August 2, 2022, vide Legal notice number 165 of 2022.

In line with this mandate, Kaimosi Friends University is committed to provide its customers and all its stakeholders with high quality products and services that meet all their needs and expectations and strive to exceed them

To achieve this, the University Management commits to:

- ❖ Establish, implement, and continually improve a Quality Management System in accordance with ISO 9001: 2015 International Standard
- ❖ Consistently provide quality products and services that meet and exceed the needs and expectations of our customers.
- ❖ Communicate the requirements of the Quality Management System to all members of staff and other relevant stakeholders with a view to enhancing customer satisfaction through the application of the quality management systems requirements based on ISO 9001:2015 International Standard.
- ❖ Ensure that Quality Objectives are established, achieved/ reviewed, and continually improved for suitability
- ❖ Continuously monitor and review as necessary the adopted departmental and sections Standard Operating Procedures by determining their continuing ability to achieve customer satisfaction.
- ❖ Provide necessary resources for the establishment, implementation, maintenance and continual improvement of QMS

Signed: Date:

13/03/2023

Vice-Chancellor